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1. *What is the title of the qualification?*

This title of this qualification is **Computer Refurbishment**.

2. *What type of qualification is it?*

This qualification is a [National Progression Award](#) (NPA).

3. *What Levels are available?*

This qualification will be available at [SCQF](#) Level **4**.

4. *Is it a new or revised qualification?*

This qualification is **new**.

5. *Does it replace an existing qualification?*

No. It is a new qualification.

6. *Who is the qualification aimed at?*

This qualification is aimed at **anyone** who wants to be equipped with the necessary knowledge and skills required to repair, refurbish, recycle and setup a computer.

7. *What will be included in the qualification?*

The qualification has 2 mandatory National Units at SCQF level 4:

- Refurbishing and Recycling a Computer
- Setting up a Computer

Both Units are single credit (40 hours). There are no options. The total credit value for each award is 2 (80 hours).

8. *What core skills does it cover?*

The Communications, ICT and Problem Solving [core skills](#) are sign-posted in this award.

9. *How is it assessed?*

Candidates will be assessed for both knowledge and practical skills. Practical tasks will be carried out by candidates and observed by the assessor. An observation checklist will be completed and signed by the assessor.

10. *How is the qualification developed?*

The qualification is to mirror Level 1 Diploma in Recycling Activities (WEEE – Computer Refurbishment) (QCF) developed by Computers for Charities.

11. *What is the current status of the development?*

The two unit specifications have been coded and are available on the SQA website. The Group Award are being validated and coded and will be available soon.

12. *When will the qualification be available?*

The qualification will be available to centres from **July 2015**.

13. *Are there similar qualifications available?*

Yes. Level 1 Diploma in Recycling Activities (WEEE – Computer Refurbishment) (QCF). Credit transfer can be arranged between these 2 qualifications.

14. *Can I see the draft qualification?*

[Contact Helen Zhang](#) if you would like to see the latest versions of the Group Award Specification and Unit Specifications.

15. *What support materials are available?*

Assessment Support Packs (ASPs) will be available later this year. Please [contact Helen Zhang](#) for more information.

The Tutor/Student Handbooks are available from the Computers for Charities. More information can be found via the link below:

<http://www.computersforcharities.org/initiatives/courses-and-training>

or contact lynda@ljr-training.co.uk.

16. Are the assessments available on SOLAR?

The knowledge and understanding of these 2 units may be assessed on SOLAR. The online assessment will be available later this year.

17. Can my centre offer it?

The qualification will be **automatically approved** for Scottish schools and colleges. Other centres will need to [come forward for approval](#) and should contact SQA's Business Development Team for guidance.

18. Will there be a launch event for centres that want to offer the award?

No.

19. Are there any special features of this qualification?

The qualification is developed to mirror a qualification from Computers for Charities – Level 1 Diploma in Recycling Activities (WEEE – Computer Refurbishment) (QCF).

20. How do I find out more?

[Contact Helen Zhang](#) for the latest information about this development.